# **Cost of Living:** Let's Work Together



# Everybody will be facing a change in their circumstances this Winter as the cost of living is set to increase.

Through this leaflet we wanted to provide the contact details of organisations & agencies across Bromsgrove & Redditch, who can offer expert advice & support & signpost you to the correct help which you may need. Whether you receive benefits or not, there is support & advice from trusted services available to you.

# Take action ASAP

- If you're experiencing financial difficulties, it's always better to deal with them straight away. Acting guickly could make a big difference to you.
- Let your relevant agency or creditors know you are struggling. You may be able to agree with them a temporary reduction on your payments. It is always better to pay something than nothing.
- Help is available, it's best to face things head on & get in touch with the relevant agency as soon as possible.
- Prioritise essential household bills like rent. mortgage, Council Tax, gas & electricity above credit cards & loans - let creditors know you are struggling.
- If you can't keep on top of gas & electricity payments, please continue to pay what you can & talk to your supplier.
  - Make sure the advice you are given is from a trusted & official source.

**Work Together** Please share information with neighbours, friends & colleagues. Let's Work Together.

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**bdht** 







## We're here when you need us

#### Act On Energy

Energy advice - including energy efficiency tips; billing issues; grants & funding for energy efficiency measures & grants for broken heating systems & help with fuel bills & energy debt.

#### Freephone 0800 988 2881

www.actonenergy.org.uk

#### Age UK Bromsgrove, Redditch & Wyre Forest

Free & confidential advice for people over 50.

## 01527 570490

enquiries@ageukbrwf.org.uk www.ageuk.org.uk/brwf

#### bdht

bdht can support its residents with budgeting, employment & generic support. Contact us if you are struggling financially or worried about paying your rent.

#### 0800 0850 160

contactus@bdht.co.uk

#### Bromsgrove and Redditch Network (BARN)

Signposts to a variety of voluntary sector services & helps find the right service if you need help to access food, furniture, school uniform, money advice, support when facing homelessness, disability advice & more. 01527 60282

#### office@barn.org.uk

#### Libraries

Free PC access, WiFi & activities. 01905 822722 www.worcestershire.gov.uk/ libraries

#### Citizens Advice Bromsgrove & Redditch

General information & advice & specialist debt support. 0808 278 7890

www.cabr.org.uk

### Bromsgrove District Council

We are here to support you so please keep in touch.

01527 881213

benefits@bromsgrove.gov.uk www.bromsgrove.gov.uk/benefits

#### **Redditch Borough Council**

We are here to support you so please keep in touch.

#### 01527 534050

#### hbenefits@redditchbc.gov.uk www.redditchbc.gov.uk/benefits

It is very important that you continue to pay your rent, so please get in touch.

01527 587000 Option 1 housingrevenue

@redditchbc.gov.uk

## www.bromsgrove.gov.uk/ costofliving www.redditchbc.gov.uk/

<u>costofliving</u>

#### Here2Help Worcestershire 01905 768053 www.worcestershire.gov.uk/ here2help

Need this information in another language/format? Call **01527 548284** or email <u>equalities@</u> <u>bromsgroveandredditch.gov.uk</u>